

# ***RESIDENTIAL GUIDE***

## **A Guide for Local Services In the City of Iowa Park**

### **Animal Control Services**

A City of Iowa Park registration is available for dogs and cats and helps to insure the safe return of lost or stray pets. Animal license tags are available for a fee of four dollars(\$4.00). Written proof of rabies is required for all pets. Animals caught running or roaming at large and picked up by the City's animal control officer are impounded at the City of Iowa Park Re-claim Center located on 368 south, and can be redeemed for a fee charged by the City and the Shelter. For further information regarding Animal Control services call (940) 592-2181.

### Cable Television

**Sudden Link** provides cable service for city residents and has a field office located in Burkburnett. For service information please contact Sudden Link at (940) 569-4072 or their regional office at (877) 423-2743.

**HughesNet** is doing its part to create value and give nationwide consumers the best choice for satellite internet and VOIP services. For more information please click the link below.

(<http://www.hughesnetinternet.net/>)

### **NTS Communications**

<http://www.ntscom.com/>

### Code Enforcement

The City of Iowa Park provides permitting and inspection services for building, electrical, mechanical and plumbing construction within the City's corporate limits. The most current editions of the International Construction Codes have been adopted and are used in regulating the construction industry. Code enforcement activities also include junk and/or abandoned vehicles, weed lots and substandard structures. The City also provides floodplain administration activities within the city and its extraterritorial jurisdiction.

### Driver's Licenses

The Texas Department of Public Safety operates a state license bureau office at 5505 North Central Freeway in Wichita Falls. Driver's licenses are available Monday through Friday from

8:00a.m. to 5:00 p.m. Driver's license testing is performed at the same location. For more information, contact the Texas Department of Public Safety at (940)851-5600.

#### Electric Service

The State of Texas recently deregulated the electric service provider industry. The hardwires that provide physical connection to your home or business is provided by ONCOR. You can contact ONCOR by calling (800) 242-9113. The Public Utility Commission of the State of Texas maintains a list of registered retail electric providers. For a list of retail electric service providers within the City of Iowa Park, go online at [www.powertochoose.org](http://www.powertochoose.org) or contact Texas Electric Choice at (866) 797-4839.

#### Emergency Management Services

The City of Iowa Park provides emergency management services in the event of man-made or natural disasters. An emergency warning system is maintained and operated by the City's Division of Public Safety and will be sounded in the event a dangerous cloud is spotted, when straight-line winds exceed 55 miles-per-hour or in the event of any other type of pending disaster that could directly affect the community. Tornado and high-wind warnings are sounded as long blasts for the duration of three minutes. In the event the City's warning system is sounded, citizens are encourage to take shelter indoors immediately and maintain contact with local radio and/or television weather stations. The City's emergency warning system is tested on the first Tuesday of each month at 7:00 p.m. In advance of a possible tornado warning, the City, in cooperation with the Iowa Park Consolidated Independent School District, will open public storm shelters located at the Iowa Park high School basement, the Kidwell Elementary School's gymnasium and the Bradford Elementary School gymnasium. The City maintains a basic emergency operations plan along mutual aid agreements with all area and regional governmental agencies including Sheppard Air Force Base.

#### Fire Protection

The City of Iowa Park provides emergency and non-emergency fire protection services to Iowa Park and area residents and businesses through the Iowa Park Volunteer Fire Department. For information, contact the Fire Department at (940) 592-2181.

#### Gas Service

Atmos Energy provides gas service to most residences and businesses in Iowa Park. For service, contact (800)960-3030. Hearing impaired residents with a telecommunication device can dial (800) 735-2989 and for emergency service contact (800) 817-8090.

#### Health Care

Park Clinic is located at 310 West Alameda Street. They offer family practice care, obstetrics, lab work, X-rays and EKGs. Hours of operation are 8:30 a.m. to 6:00 p.m. Monday through

Friday. For more information, contact Park Clinic at (940) 592-4141. The Iowa Park Fire Department operates a first responder Emergency Medical Services(EMS) unit. For more information, contact the Iowa Park Fire Department at(940) 592-2181. United Regional Health Care Systems operates two hospitals in Wichita Falls. The Eighth Street campus is located at 1600 8<sup>th</sup>Street while the Eleventh Street Campus is located at 1600 11<sup>th</sup>Street. Both can be reached by dialing (940) 764-7000. Kell West Regional Hospital is located at 5420 Kell Boulevard in Wichita Falls and can be reached by dialing (940) 692-5888.

#### Law Enforcement

The City of Iowa Park Police Department provides 24-hour emergency services (9-1-1) and non-emergency services(940-592-2181) to city residents and business owners. Department headquarters is located at 104 East Highway.

#### Public Library

The City of Iowa Park operates the Tom Burnett Memorial Library located at 410 West Alameda Street. Library hours are 10:00 a.m. until 8:00 p.m. on Tuesdays and Thursdays; 10:00 a.m. until 5:00 p.m. on Wednesdays and Fridays; 10:00 a.m. until 2:00 p.m. on Saturdays and the Library is closed Sundays and Mondays. For more information about the public library, call (940) 592-4981.

#### Newspapers

The Iowa Park Leader is a weekly published paper that is distributed on Thursdays and is available by subscription. To contact the Iowa Park Leader, which is located at 112 West Cash Street, call (940) 592-4431. The Times Record News is a daily published paper located in Wichita Falls. For more information concerning the Times Record News, contact (940) 767-8341.

#### Post Office

The United States Post Office has an Iowa Park branch located at 211 East Cash Street. For more information,contact (940) 592-5522.

#### School Registration

The Iowa Park Consolidated Independent School District houses four campuses in Iowa Park. Ethyle Kidwell is located at 1200 North Third Street and supports grades kindergarten through the second grade. They can be reached by calling (940) 592-4322. W. R. Bradford Elementary is located at 800 South Texowa Street and serves grades three, four and five; their phone number is (940) 592-5841. The Iowa Park Middle School can be found at 412 East Cash Street and houses grades six through eight. They can be reached by calling (940) 592-2196. Serving the ninth through twelfth grades, the Iowa Park High School is located at 1513 West Highway and can be reached by calling (940) 592-2144. The Administration offices for the School District are located at 328 East Highway; their phone number is (940) 592-4193. Parents can obtain a transfer application from the District's administrative office. The school's web site can be found at [www.ipcisid.net](http://www.ipcisid.net).

### Solid Waste Collection

The City of Iowa Park is the exclusive provider of solid waste collection and disposal services for residences and businesses in the City. Currently, the City contracts with I.E.S.I., Incorporated for solid waste collection/disposal services for all utility customers. For information on pickup services, contact the City at (940) 592-2131. I.E.S.I. owns and operates a type I sanitary landfill just west southwest of the City on West Smith Avenue at its intersection with Johnson Road. Landfill hours are 8:00 a.m. to 5:00 p.m. Monday through Friday and at 8:00 a.m. to 2:00 p.m. on Saturday. For more information on the landfill and its operations, please call (940) 592-5050.

### Swimming Pool

The City's new municipal swimming pool and spray park, located in Hawk Haven Park at 805 North Fourth Street, opens at the end of May each year. Normal pool hours are 12:00 noon to 6:00 p.m. on Monday through Saturday and from 1:00 p.m. to 6:00 p.m. on Sunday. It will be open on Tuesdays from 12:00 p.m. until 8:30 p.m. Discounted family and individual memberships are sold and the daily admittance fee is set at three dollars (\$3.00) per person. The pool is available for parties after 6:00 p.m. each day. No parties on Tuesdays. For more information on the Iowa Park Municipal Swimming Pool and Spray Park, contact the pool directly at (940)592-4459.

### Taxes

Personal property and real estate taxes for both the City and School may be paid at the Iowa Park Consolidated Independent School District's tax office located at 328 East Highway. For more information contact (940) 592-5082. Real and personal property taxes for Wichita County can be paid at the Wichita County Tax Sub-Station located at 400 North Wall Street. For more information call (940) 592-2022.

### **Telephone Installation**

**Numerous telecommunication providers are available within the Iowa Park area. The hardwires that provide the physical connection to your home or business is provided by Southwestern Bell. For Southwestern Bell service, call 1-800-464-7928. The Public Utility Commission maintains a list of registered telecommunication providers. For a list of these providers, go online at [www.puc.state.tx.us/telecomm](http://www.puc.state.tx.us/telecomm).**

### **Vehicle Registration**

**Area residents may obtain motor vehicle registrations, license plates and trailer licenses between the hours of 8:00 a.m. to 12:00 noon and between 1:00 p.m. and 5:00 p.m. Monday through Friday at the Tax Collector Sub-Station located at 400 North Wall Street. To obtain a motor vehicle registration, bring current vehicle registration and a certificate of current insurance. The License/Tag Bureau accepts cash, personal checks, cashier's checks and money orders. For more information, contact (940)592-2022.**

### **Vendor/Solicitation Permits**

**Ordinance number 1008 provides for permitting and regulation of peddlers, solicitors, itinerate merchants and vendors; provides for licenses, revocation and exemptions; and prevents peddlers, solicitors, vendors and itinerate merchants from coming on private property without a city permit. An application must be filled out with the office of the City Secretary. All applications are reviewed by the Administration Department before being issued a permit. A fee of fifteen dollars (\$15.00) for one individual and twenty-five dollars (\$25.00) for a group of two or more shall be charged for permits for a period of one year. For more information please contact (940) 592-2131.**

### **Voter Registration**

**Residents may register to vote at the Tax Collector's Sub-Station located at 400 North Wall Street or at the Texas Department of Public Safety located at 5505 North Central Freeway in Wichita Falls. To contact the Sub-Station, call (940) 592-2022.**

### **Water and Sewer Service**

**The City of Iowa Park provides water and sewer services. Residents and businesses are billed monthly. Residential utility bills include charges for water, sewer, drainage fee and trash pickup. Commercial rates only include services for water, sewer and drainage fees. Utility customers are also given the opportunity to contribute, through their utility bill, to the City's Christmas decoration fund, to the Highland Cemetery Association and/or to the maintenance of the Oscar Park/Gordon Lake recreational area. Utility charges are determined annually and are designed to cover the costs associated with delivering the service. New accounts inside the city limits must pay a deposit of seventy-five dollars (\$75.00) while outside-city customers establishing new accounts must pay a deposit of one hundred and twenty-five dollars (\$125.00); deposits are refundable after service discontinuance. There is also a ten dollar (\$10.00) account connection fee that is not refundable. For water and sewer service account information please call (940) 592-2131 or go by City Hall located at 103 North Wall Street.**