

Telecommunicator Levels

Basic Telecommunicator To qualify for a basic telecommunicator proficiency certificate, an applicant must meet all proficiency requirements including:

1. • Successful completion of Basic Telecommunicator Certification Course (1013)
2. • Successful completion of Department field training course (3720)
3. • One year of experience in public safety telecommunications

Intermediate Telecommunicator To qualify for an intermediate telecommunicator proficiency certificate, an applicant must meet all proficiency requirements including:

1. • 40-hour Basic Telecommunicator Certification. If the basic telecommunications certificate was received on or after January 1, 2000, all of the following courses must be completed:

1) Cultural Diversity

2) Ethics for Law Enforcement

3) Crisis Communication

4) Successful completion of TLETS/NLETS 3809, TCIC/NCIC 3802 or Criminal Law 3100

5) Spanish for Law Enforcement.

- At least two years experience in public safety telecommunications

- 120 training hours

Advanced Telecommunicator To qualify for an advanced telecommunicator proficiency certificate, an applicant must meet all proficiency requirements including:

1. • Intermediate Telecommunicator certificate
2. • Four years experience in public safety telecommunications;
3. • 240 training hours